

March 14, 2006

Mr. David Cantliffe  
BottomLine Advantage LLC  
1617 Coalton Rd  
Suite 155 Superior CO 80027



Baxa Corporation  
14445 Grasslands Drive  
Englewood, CO 80112-7062  
www.baxa.com

Dear David:

I wanted to let you know how pleased Baxa Corporation is with the "Client Advocacy" project we just completed with BottomLine Advantage. When we initially discussed the project, I felt Baxa Corporation already had a good vendor agreement in place and that it was competitively priced. At the time I wondered if the proposed project would be worth pursuing because as fast a Baxa Corporation is growing, my "To Do" list is always full.

Your procedure of providing an estimated hard dollar savings up front combined with your assurance of minimal involvement gave me the incentive to proceed.

BottomLine Advantage not only significantly exceeded your initial savings estimate but also reduced our current expenses by over 60%. Best of all, the process did not require a lot of staff resources. Our time was invested towards the end of the project, choosing the solution that we felt was best for Baxa Corporation.

At the completion of the project I realized how powerful "insider" knowledge is when negotiating a new agreement with a copy/fax/printer vendor. In addition to the several hundred thousand dollars of savings you provided, BottomLine Advantage also enhanced the service performance of our vendor. You included performance criteria that we would not have known to ask.

Baxa Corporation now has a copy/fax/printer agreement that we know is price competitive combined with support metrics that far exceed our previous agreement. Your project proved to us that without your assistance we would have continued to overpay for inferior results.

Please feel free to have other prospective BottomLine Advantage clients contact me if they have questions about our success.

Sincerely,

A handwritten signature in blue ink that reads "Dave Runck". The signature is written in a cursive, flowing style.

Dave Runck  
CFO  
Baxa Corporation