



February 3, 2006

To whom this may concern:

I highly recommend the services of BottomLine Advantage as they far exceeded our expectations both in terms of the cost savings they were able to realize and the extent to which they were able to improve our vendor agreements and performance requirements. They proved to us that their knowledge and industry experience was very valuable.

When David Cantliffe and Robin Whitelaw first met with us and told us about the level of savings that they had achieved for some of their other clients we couldn't help but be skeptical, as it seemed to us to be a little too good to be true.

Once we'd talked to a couple of their references, clearly they had some very happy clients who felt they had made a very good decision by engaging the services of BottomLine Advantage. This was key for us to move forward with our engagement.

We were favorably impressed as to what they were able to accomplish in a relatively short period of time.

Here's what impressed us the most when working with BottomLine Advantage:

1. BottomLine Advantage delivered more than double their original estimate of \$275,000 in hard dollar savings.
2. In addition to the estimated cost savings, they set up a vendor agreement that we believe will significantly exceed the service performance of our previous vendor.
3. Our involvement was minimal and we were able to manage it within our busy schedules.
4. Their process was meticulous and their knowledge of the industry impressive.
5. We were very happy with how they helped us optimize our copy, print and fax environment so that operating costs were further reduced yet workflow improved.
6. Last but not least, David and Robin were easy to work with and took what could have been a time-consuming job and made it easy.

Once again I would highly recommend the services of BottomLine Advantage as they were able to achieve some excellent results for us. So I recommend you check out their references ... and feel free to start by calling my Facilities Manager, Frank Coberly (720-744-5145).

Sincerely,

Gary Marx
Vice President, Administrative Services & Corporate Compliance Officer